

# What to do in case of Lost HU Residence Permits or HU Insurance Cards?

## RESIDENCE PERMITS

Please follow the instructions below in case your Hungarian residence permit is lost or stolen.

Report the case to the Police:

- A. If you are in Budapest, contact any of the police stations (under Kapitanysagok) on this link.  
<http://www.police.hu/ugyintezes/szerv/orszagos-rendor-fokapitanysag/budapesti-rendor-fokapitanysag>
- B. If you lose your residence permit outside Hungary, you should report the case to the nearest Police station. In order to return to Hungary you need to contact the closest Hungarian Embassy or Consulate to request a Certificate.

Visit the Immigration Office for Student Residence Permits, and apply for a new residence permit.

**Address:** 1135 Budapest, Szegedi út 35-37.  
**Business hours:** Monday: 7:00 a.m. – 1:30 p.m., Tuesday: 12:00 noon - 6:00 p.m., Wednesday: 8:00 a.m. – 1:30 p.m., Thursday: 8:00 a.m. - 1:30 p.m., Friday: 8:00 a.m. - 11:00 a.m.

Checklist:

- Police Report
- Valid Passport
- Application fee: 10.000 HUF, payable by bank card or 'yellow check' at the Immigration Office
- Photograph
- Completed Form (Application for the supplementation of residence document)

[http://www.bmbah.hu/index.php?option=com\\_docman&task=cat\\_view&lang=en&gid=451](http://www.bmbah.hu/index.php?option=com_docman&task=cat_view&lang=en&gid=451)

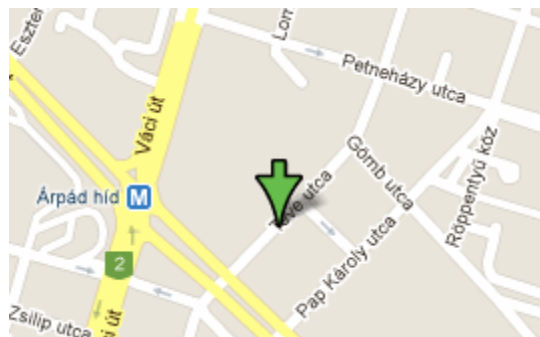
If you need additional information on the Immigration Office, please visit this website:  
<http://www.bmbah.hu/index.php?lang=en>.

## INSURANCE CARDS

Please follow the instructions below in case your Hungarian insurance card is lost or stolen.

If your **CEU Health Insurance Card** (Generali Insurance) is lost or stolen you need to visit the CEU Student Center (Nador 11, Room 304) where you will receive immediately a replacement free of charge.

If you lose your **Hungarian social security card (TAJ)** then please visit the National Health Insurance Fund of Hungary (NEAK = Nemzeti Egészségbiztosítási Alapkezelő) to request a new card. The fee is 3.000 HUF.



**Address:** 1139 Budapest, Teve utca 1/A-C (near the “Árpád híd” metro station)  
**Office hours:** Monday-Tuesday-Thursday: 8:00 a.m. – 3:00 p.m., Wednesday: 8:00 a.m. – 5:30 p.m., Friday: 8:00 a.m. – 1:00 p.m.